

EXECUTIVE SUMMARY

- Industry: Law Firm
- Location: San Jose
- No of employees: 10-50

CHALLENGES

- Missed deadlines resulted in additional fees and losing PTA due
- Excessive administrative burden
- Overwhelming workload

SOLUTION

- Docketing processes streamlined
- Leveraged USPTO PAIR data and MaxVal's expertise

RESULT

- Reduced docketing errors
- Gained time to focus on core activities

Premier IP Law firm Increased Efficiency and Cost Savings Through MaxVal's End-to-End Paralegal Support

MaxVal's paralegal Services are designed and managed by practicing attorneys and experienced managers. MaxVal's Paralegal processes assure the use of best practices which are the foundation of an error-free and efficient workflow.

Challenges

A silicon valley-based intellectual property law firm manages a large and growing patent docket for their clients. A large volume of tasks had to be completed on a daily basis. With an enormous workload, managing the docket was overwhelming the firm's internal capacity.

The challenges the client faced were

- Missed deadlines due to not having a process-driven docketing practice with quality control challenges
- Excessive administrative burden due to complex and unnecessary reminder and de-docketing process
- Overwhelming workload on internal staff

Solution

MaxVal's paralegal team addressed the challenges through a combination of workflow-based docketing practice and the latest legal technology including

- Streamlining the docketing process by auditing the existing procedures and rules
- Leveraging USPTO PAIR data to reduce administrative efforts and to ensure data verification
- Leveraging an experienced team of paralegals to alleviate the increased workload by seamlessly integrating with the client's internal team.

Result

Client was able to focus on growing their practice without worrying about docketing and administrative issues. Streamlined QC process and docketing procedures reduced docketing errors.